



### **Saint Vincent de Paul Phone Team**

Since our inception teams of dedicated volunteers have taken calls from people in need in the Knoxville area on the SVDP phone. We listen to their stories and learn the most pressing needs of their families. Often callers may most need a caring ear and understanding to help them to pray and work through a solution with our help or on their own. We know we are not God's only resource and may refer people to other helping organizations.

Calls to our phone team are the first step toward meeting people face to face. When people have pressing or ongoing needs, ideally our home visit team is able to then meet them in their homes.